

October 19, 2004

McBride Construction
Resources Incorporated
224 Nickerson Street
Seattle, Washington 98109-1622
Attention: Principal Owner

Regarding: House repairs from falling tree hitting roof

Dear Mr. McBride,

Other than the long wait in scheduling my house repairs, I am very satisfied as to all of the repair work that was done. Brad was the foreman on the job. His leadership abilities showed up throughout the total job repairs, in his scheduling and oversight of his crews work and the high quality of the difficult repairs that they did; It is so good that you cannot tell that there was any major damage to the roof and that two large cathedral beams were cracked and replaced.

The beams size and length and location made the repairs very difficult to accomplish. Brad did perfect cuts on all the angles required for perfect fits on the crown and wall base. The engineering requirement on the crown angle required a special metal hinge bracket that required a rocket scientist to figure it out. When Brad got it done it was a perfect fit. These beams cost about \$45.00 a piece and if Brad screwed up it could have been very expensive. The fit was perfect and much better then the old ones.

The painters did an excellent job too! I remember Howard the most because he was there for most of the painting work. The staining work was excellent too!

I remember Brad tried to get a new sheet of cedar siding from Dunn lumber and they said that this siding is no longer made and not available. Brad got them to make it! You cannot tell the replacement siding from The original.

The tree removal crew was on the job the same day the tree fell on the house! Great response time! Debris removal team did a great job too.

The roofers did a first class job installing the new shake shingles and insulation.

In conclusion, Brad's crew performed their jobs with personal pride and done it right the first time. The customer satisfaction index I give to them from one to ten is a Ten!

There is one request I have and that is I need my inspection permit back. Brad took it to the office so a file copy could be made and I never got it back.

Sincerely,


Charles Bednarz