

**Judie Johnson**

**From:** Jou Jen-Yu @hotmail.com  
**Sent:** Wednesday, July 18, 2007 10:58 AM  
**To:** Peter Scarp  
**Cc:** Jeff Leer; Ken McBride; Dennis Edwards; Rick Witte  
**Importance:** High

Hi,

This is Jen-Yu Jou, a home owner (1006, 140<sup>th</sup> Ave SE, Bellevue, WA 98005) who got wind storm damaged last year December. I have to give many thanks for your very efficient efforts for the top quality work in time, to make my home back to its original state. Especially thanking Mr. Rick Philfer, who's in charge for the entire project. I'm impressed from what I saw during the re-construction, and would like to list them as below:

- Very patient to listen and make to-do lists during the project going when I suggested some maybe missing spots to take care.
- Very organized for daily work throughout the project. For instance, while some contractors pulling the carpet, McBride workers work on preparing loosing broken structures in order replace them.
- Very careful for safety matters during the project. For instance, I ask him to not let dangerous materials on the second floors after daily work and he made it as promised. So I don't worry my kids go up there to take showers.
- Mostly, I have to emphasize again, the work is top quality and I am very happy with.

I'd definitely recommend with your company's work in the future when happening. Thanks again for the efforts.

Best regards,  
Jen-Yu Jou

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